



AUSTRALIAN CONSULATE-GENERAL  
HONG KONG  
澳洲駐香港總領事館

Dear Australians in Macau,

As the COVID-19 pandemic situation in Macau continues to evolve, I wanted to reach out during this very challenging time. While quarantine measures continue to impede the ability of me and my team to visit as we would in normal times, we are following the situation in Macau closely.

I understand the isolation of the last two years, and in particular the recent rounds of pandemic restrictions, have been difficult for you in Macau. And I know that because of COVID measures, some of you have found it difficult to return to Australia. The uncertainty over the future of pandemic measures remains a concern for many, and I know this adds real complexity to your life and career decisions.

Once quarantine restrictions are removed, I look forward to visiting Macau to hear from you in person, and to update you on the Consulate's work and priorities. It has been frustrating that I have not been able to make this short journey to meet you since my arrival in Hong Kong in 2020 – I hope it will not be too long before this goal is realised.

I also look forward to my team resuming our semi-regular consular and passport visits, which for now, we continue to offer remotely. Please feel free to reach us via phone or email should you need urgent assistance or have any other queries. A contact list is attached.

I look forward to staying in touch, and know that my team at the Australian Consulate will continue to do all it can to support you remotely during this time.

Take care and stay safe.

A handwritten signature in cursive script, appearing to read 'Elizabeth Ward'.

Elizabeth Ward

Australian Consul-General Hong Kong and Macau

**Australian Consulate-General Hong Kong and Macau**

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